

Access to GP records by Phyllis Tuckwell Hospice Care

Oakley Health Group allows Phyllis Tuckwell Hospice Care ([PTHC](#)) potential access to the GP records of patients that have been referred to that service. This system is known as EMIS Web data streaming.

The information made available will include important diagnoses, medications, allergies, past operations and past medical history, test results and hospital letters. Both services will have access to the *full* GP record, with the exception of a few, very sensitive, diagnoses.

How will my information be made available?

The information is “streamed” in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. The data remains within the surgery database and the service is only allowed to “view” it.

Is this the same as the Summary Care Record (SCR) or the Hampshire Health Record (CHIE)?

Absolutely not. This type of data streaming has nothing whatsoever to do with those NHS databases. In contrast to the SCR and the HHR:

- No data whatsoever is extracted and uploaded from your GP record
- The data remains within the surgery database (and so is not sent to a 3rd party data repository)
- The surgery remains the data controller (or *data guardian*)
- The surgery can monitor who has accessed your information
- Your records from other sources, such as hospital trusts & mental health services, will not be extracted and combined with your data
- As no information is extracted or uploaded, it cannot be subsequently used for additional (or “secondary”) purposes, and so cannot be misused, disseminated, sold, or used in ways that you might object to or might not be aware of

Will I be asked before my GP record is looked at?

Yes, you will always be asked for your explicit permission before anyone can look at your record. You may be asked just once, and your permission can then last for as long as access is needed (so-called “enduring” permission). You can say NO on any occasion. When you are referred to either service, by your GP or by anyone else, you should also be made aware of this records access scheme, and your permission might be sought (in advance) at that time as well.

Will my GP record be looked at if I am not referred to PTHC?

No – because your explicit permission is required, and because PTHC requires information provided by a referral to their service to be able to access the GP record of a patient of the practice.

Can PTHC alter, change, or add to my GP record?

No. The GP record is a read-only view, and it is impossible for them to amend, delete, or add to your GP record.

Who exactly will be looking at my record?

Only clinical and administrative staff within PTHC that have need to look at your GP record in order to provide you with direct medical care will have access. They will be able to monitor which of their staff have accessed GP records, and whose records have been accessed in this way.

No other organisation can look at the information, meaning that other GP practices, the CCG, NHS England, NHS Digital, or the Department of Health *cannot* access your GP record in this way.

It is therefore a *locally* accessible scheme.

Can I control what parts of my GP record are viewable in this way?

Yes, you can. Your GP can apply a “confidentiality policy” to any aspect of your GP record, rendering it hidden to PTHC (though you can, of course, disclose that information in person if you so wish).

You can agree with your GP which items within your record you want them to be able to see, and which items you do not want them to have access to.

Will the surgery be able to monitor access to the system?

Yes. The surgery remains the data controller and we can view and monitor access through the surgery system.

Will I be able to find out if and when my GP record was accessed in this way?

Yes. The surgery will be able to tell you exactly when your record was accessed, and by whom. All you need to do is ask.

What if I have opted out of the SCR, the HHR, or all secondary uses of my GP record, such as risk stratification?

Data streaming has nothing whatsoever to do with the NHS databases, or any similar project that *extracts and uploads* your data outside of the GP surgery. Accordingly, opting out of any of those will not automatically disable EMIS Web data streaming. You can remain opted out of any, or all, of those projects whilst still allowing PTHC to view your GP record, with your explicit consent, via this data streaming scheme.

What if I am not happy – can I opt-out of this data streaming project?

Yes. You have the right not to allow your data to be viewable by the hospital in this way, if you do not want it to be.

If you wish to opt out of EMIS Web data streaming then simply fill in the opt-out form in this factsheet and hand it in to the surgery (either site). Alternatively, you can email Dr Neil Bhatia (Neil.Bhatia@nhs.net) with your opt-out wishes.

If I opt-out of data streaming, will that automatically opt me out of the SCR, the CHIE, or secondary uses of my GP record?

The opt-out from EMIS Web data streaming is specific to that type of data sharing and will not opt you out of the Summary Care Record or secondary uses. It *will* however opt you out of the Hampshire Health Record (CHIE), as well as [the similar data streaming scheme](#) that permits viewing of GP records by SCAS NHS 111 and Frimley Community Services (FCS).

If you have already opted out of the SCR, the HHR, or secondary uses of your GP record, then those opt-outs *will remain in force* (whether you opt-out of EMIS Web data streaming or not).

If you have already opted out of EMIS Web data streaming, or intend to, do remember that doing so does not prevent the practice from providing *all necessary and relevant* information to PTHC for your direct medical care, by phone, text, letter, email, or e-referral.

It just means that they cannot access your GP record *directly*.

If you would like any further information about secondary uses, opting out, or about any other aspect of NHS data sharing, then please do contact the surgery's [Caldicott Guardian](#) / Information Governance lead:

Dr Neil Bhatia

Neil.Bhatia@nhs.net

Opt-out of EMIS Web data streaming

Please fill this form in if you **DO NOT** want your GP record to be viewable by PTHC, SCAS NHS 111, FCS, or CHIE

- **Please disable EMIS Web data streaming for my GP record**
 - I understand that this will prohibit PTHC, SCAS NHS 111, FCSA and CHIE from having direct access to my GP medical record
 - I understand that this opt-out will in no way affect access to my GP record by my GP surgery
 - I understand that this opt-out will in no way prevent my GP surgery from providing any information, when required, to PTHC, in person, by phone, text, letter, email, or e-referral
 - I understand that I can change my mind at any time and allow PTHC/SCAS NHS 111/FCS/CHIE to access my GP record in this way
 - I understand that this opt-out will not automatically opt me out of the Summary Care Record, or other secondary uses of my GP record, and that I will have to opt-out separately if I wish to prohibit those particular uses of my personal confidential information
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Name:

Signature:

DOB:

Your name/signature & relationship if applying on behalf of another person (e.g. parent/legal guardian):

Please hand this form into reception, or post it to the surgery
or email it to us (NEHFCCG.OHG@nhs.net)