

## **Access to GP records by SCAS NHS 111 (GP Connect)**

Oakley Health Group enables access to relevant (and useful) information from the GP records of our patients to SCAS NHS 111. NHS 111 will only be able to see that information if the patient gives their explicit consent at the time of calling. This system is known as GP Connect and is a national system.

The information made available will include important diagnoses, medications, allergies, past operations and past medical history.

### **How will my information be made available?**

The information is “streamed” in real time and on-demand, meaning that data from your GP record is neither extracted, nor uploaded, nor sent anywhere. The data remains within the surgery database and NHS 111 is only allowed to “view” it.

### **Is this the same as the Summary Care Record (SCR) or the Hampshire Health Record (HHR, or CHIE)?**

Absolutely not. This type of data streaming has nothing whatsoever to do with those NHS databases.

In contrast to the SCR and the HHR, for GP Connect data sharing:

- No data whatsoever is extracted and uploaded from your GP record
- The data remains within the surgery database (and so is not sent to a 3<sup>rd</sup> party data repository)
- The surgery remains the data controller (or *data guardian*)
- The surgery controls who has access to your information
- The surgery can monitor who has accessed your information
- As no information is extracted or uploaded, it cannot be subsequently used for additional (or “secondary”) purposes, and so cannot be misused, disseminated, sold, or used in ways that you might object to or might not be aware of

### **Will I be asked before my GP record is looked at?**

Yes, you will *always* be asked for your explicit permission before anyone can look at your record. You can agree or refuse, as you prefer, on any given occasion that you have need to contact NHS 111.

The only circumstance where your permission would not be sought is where you *cannot* give permission (e.g. you are unconscious), someone else is therefore ringing on your behalf, and it is a genuine emergency.

### **Can NHS 111 change, alter, or add to my GP record?**

No. The GP record is a read-only view, and it is impossible for them to amend, delete, or add to your GP record.

## **Who exactly will be looking at my record?**

Only clinicians (doctors, nurses, paramedics) within NHS 111 that have need to look at your GP record in order to provide you with direct medical care will have access. NHS 111 will be able to monitor which of their staff have accessed GP records, and whose records have been accessed in this way. First-line NHS 111 call handlers will *not* access your GP record.

No other organisation can look at the information in this way, meaning that other GP practices, the CCG, NHS England, NHS Digital, or the Department of Health *cannot* access your GP record in this way. In time, GP Connect records access will be available to our local GP out-of-hours provider (NHUC) as well as the local ambulance service (SECAMB), who together will form the forthcoming "Integrated Urgent Care" service.

## **Can I control what parts of my GP record are viewable in this way?**

Yes, you can. Your GP can apply a "confidentiality policy" to any aspect of your GP record, rendering it hidden to NHS 111 (though you can, of course, disclose that information in person if you so wish).

You can agree with your GP which items within your record you want them to be able to see, and which items you do not want them to have access to.

## **Will the surgery be able to monitor access to the system?**

Yes. The surgery remains the data controller and we can view and monitor access directly through the surgery system.

## **Will I be able to find out if and when my GP record was accessed in this way?**

Yes. The surgery will be able to tell you exactly when your record was accessed, and by whom. All you need to do is ask.

## **What if I have opted out of the SCR, the HHR, or all secondary uses of my GP record (such as risk stratification)?**

Data streaming via GP Connect has nothing whatsoever to do with the NHS databases, or any similar project that extracts and uploads your data outside of the GP surgery. Accordingly, opting out of any of those will not automatically disable GP Connect data streaming.

You can remain opted out of any, or all, of those projects whilst still allowing NHS 111 to view your GP record, *with your explicit consent*, via this data streaming scheme.

## **What if I am not happy – can I opt-out of this data streaming project completely?**

Yes. You have the right not to allow your data to be viewable by NHS 111, *under any circumstances*, if you do not want it to be.

If you wish to opt out of GP Connect streaming then simply fill in the opt-out form in this factsheet and hand it in to any of the 3 surgery sites.

Alternatively, you can email Dr Neil Bhatia ( [Neil.Bhatia@nhs.net](mailto:Neil.Bhatia@nhs.net) ) with your opt-out wishes.

Please note that opting out in this way will mean that NHS 111 cannot access your GP record, *even in an emergency*, and even if you permit such access when you call them.

## **If I opt-out of GP Connect, will that automatically opt me out of the SCR, the HHR, or secondary uses of my GP record?**

The opt-out from GP Connect is specific to that type of data sharing and will not opt you out of the Summary Care Record or all secondary uses. It *will* however opt you out of the Hampshire Health Record (completely) and risk stratification ( [see separate leaflet](#) ).

It *will* also opt you out of the GP record sharing scheme with Phyllis Tuckwell Hospice Care ( [see separate leaflet](#) ).

If you have already opted out of the SCR, the HHR, or secondary uses of your GP record, then those opt-outs will remain in force (whether you opt-out of GP Connect data streaming or not).

Those opt-outs are *unaffected*.

## **Doesn't SCAS NHS 111 already have access to GP records via the Hampshire Health Record and the Summary Care Record?**

Yes, NHS 111 can access GP records in that way. However, GP Connect is their preferred technical solution to such access, it gives them access to real-time information, more detailed information, is reliable, widely available to their staff, already used by NHS 111 for other GP surgeries, and, in time, will be the *only* method by which they will access this information. It is their preferred choice of accessing GP records.

GP Connect is a safe, transparent, consensual system for accessing GP records, when necessary, by the emergency services. It allows the GP surgery to remain in control of the flow of our patients' information and allows *you* control over access to your record (by ensuring that you are always asked *first*, before your information is accessed).

---

If you would like any further information about GP Connect, secondary uses, opting out, or about any other aspect of NHS data sharing, then please do contact the surgery's [Caldicott Guardian](#) / Information Governance lead/ Data Protection Officer: Dr Neil Bhatia  
[Neil.Bhatia@nhs.net](mailto:Neil.Bhatia@nhs.net)

# Opt-out of GP Connect data streaming

Please fill this form in if you **DO NOT** want your GP record to be viewable by both NHS 111 and Phyllis Tuckwell Hospice Care.

- **Please disable EMIS Web data streaming for my GP record**
  - I understand that this will prohibit SCAS NHS 111 and Phyllis Tuckwell Hospice Care (PTHC) from having direct access to my GP medical record via data streaming
  - I understand that this opt-out will in no way affect access to my GP record by my GP surgery, or prevent me from obtaining secure online access to my own GP record
  - I understand that this opt-out will in no way prevent my GP surgery from providing information, when required, to NHS 111 and PTHC, in person, by phone, fax, text, letter, email, or e-referral
  - I understand that I can change my mind *at any time* and allow access to my GP record in this way
  - I understand that this opt-out will not automatically opt me out of the Summary Care Record, or all secondary uses of my GP record, and that I will have to opt-out separately if I wish to prohibit those particular uses of my personal confidential information
- 

Name:

Signature:

DOB:

Your name/signature & relationship if applying on behalf of another person (e.g. parent/legal guardian):